TIMBERTOP TOYS

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RETURN GOODS REPORT

Return and Refund Policy

If you are not satisfied with your purchase of a product from us, please click here to download a return goods report.
This must be submitted within 30 days of receipt of your product. Your request will be considered within 7 business days.
If the item is returned in the original box, we will exchange it for you or offer a refund based on your original method of payment.
The product must be returned to Wooden Toys with a copy of the purchase invoice, or reference to the invoice number as well as the return goods report within 10 business days of the authorisation of the Refund or Return request.
All products must be packed in the original packaging, including any accessories shipped with the product.
If your return and replacement is not due to Wooden Toys' error, you will be charged shipping costs for the replacement items.
Please do not send us any items you wish to return without contacting us first
If you have any problems please contact us.

Item Number	Quantity	Reason for Return

TIMBERTOP INVOICE NUMBER:

Customer: **Date:** / / 20

Contact Name:

Telephone: **Fax:**

E-Mail: